

Seeing is
believing



S84NX / S86NX Series

The most versatile thermal
print engines yet



With improved flexibility, usability, connectivity and reliability, our flagship print engines are now equipped with next level SATO innovation, eclipsing all previous expectations.

Designed for the most demanding environments, the series is available in both 4" and 6", direct thermal/thermal transfer and direct thermal solutions. Ideal for printing **text data, barcodes, RFID tags and labels**. Its unrivalled versatility in performance is due to its excellent capabilities in emulation, PC-Less printing through Simple Stand Alone Mode or more complex AEP autonomous applications, alongside fast throughput and print speed.



Advanced intelligence

AEP

Application Enabled Printing can swiftly transform and simplify printing operations to reduce business costs. It enables the printer to be used without a PC by connecting to peripheral devices to easily print labels and tags, while maximising productivity by integrating with PLC's, eliminating the need for additional external devices, neither PCs, or any type of special software. It also features useable built-in memory for additional AEP software applications like AEP Utility and AEP Works.

EMULATION

Auto detection of major emulation languages enable seamless switching from SATO legacy models or other brands. These include:

- **Standard SBPL and programmable AEP**
 - SZPL • SDPL • SIPL
 - STCPL • PDF Direct Printing

Improved Usability

BUILT-IN VIDEO

Users can understand how to operate the device in minutes by watching short videos on the printer's 3.5-inch colour display screen, significantly reducing the learning curve. In addition, users can add supplementary images and videos, making it fully customisable to their environment.

REGISTERED SHORTCUTS

Create custom shortcuts to limit access to select parameters only and prevent accidental changes to operations.

EASE OF MAINTENANCE

With no tools required, print head replacement is quick and easy, while a non-stick surface prevents labels from getting jammed. A universal gearbox – that supports all print resolutions – is also used to ensure it can be replaced quickly, while reducing inventory space and time.

High Reliability & Accuracy

RFID-READY

Providing supreme accuracy, SATO printers are designed with high-speed data rates and right-first time tagging capabilities to meet the needs of the most complex business environment.

SOS

By monitoring printers 24/7 via cloud, SATO Online Services enables proactive preventative maintenance and helps reduce downtime by up to 86%*.

*based on survey conducted by SATO in Japan

More Great Features

MULTIPLE INTERFACES

Support both legacy and future host environments with standard RS232C, USB, LAN and NFC interfaces, with network speeds up to 100Mbps. Optional interfaces include Wireless LAN (IEEE 802.11 ac standard) with WEP, WPA, and WPA2 security protocols.

ONE-DISPLAY

Users can take control of print engine operations easily with the built-in virtual display functionality that shows the display in any other device.



IMPROVED STABILITY

Larger hinges are now used to provide extra strength for securing the printer cover, alongside aluminium extrusions to replace the original welded plates for added robustness.

S84NX / S86NX Series

For high volume,
24/7 mission critical print
and apply labeling operations.

Feature Overview

3.5-inch color LCD and dual-color LED indicators

Large color display for ease of operation. LED indicators help users quickly assess printing status and identify errors even from a distance.



Standard user interface

Users familiar with SATO's CLNX printers can operate the print engine in the same way. This allows for faster troubleshooting and less downtime when errors occur.

Built-in video tutorials

Instructional videos guide users to perform basic operations such as media loading, parts replacement and error resolution without wasting any time.



Smart print head

Usage of each print head can be tracked and monitored by its serial number via SOS (SATO Online Services) to enable timely replacement.

Versatile specifications to meet diverse needs

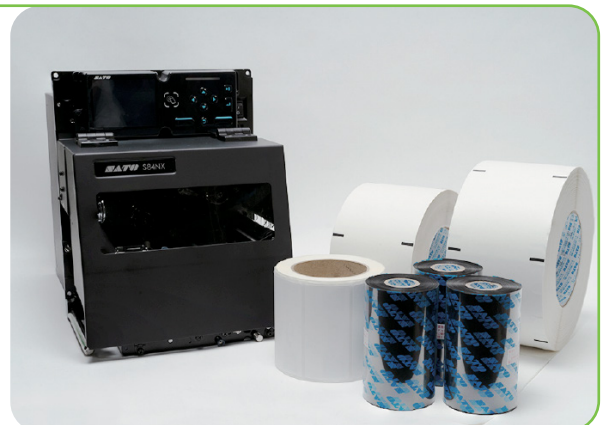
Left- or right-hand orientation; 4- or 6-inch print width; Direct thermal or thermal transfer printing; 203 dpi, 305 dpi or 609 dpi print resolution).



RFID option

Users can use the print engine for printing and encoding UHF RFID labels/tags, configuring the necessary settings easily with SATO's All-In-One Tool (AIOT)*. RFID is gaining popularity as it promises increased productivity among other benefits.

*A printer management utility that allows users to seamlessly configure SATO printers across system-wide infrastructure.



S84NX / S86NX Series



Robustness

Robust construction to lower damage risks and prevent downtime

Hinges



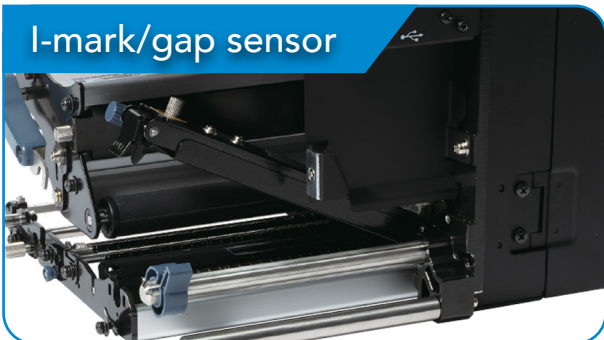
Larger hinges (when compared with legacy model) to provide extra strength for securing cover.

Pressure roller



New, durable roller assembly.

I-mark/gap sensor



Sensor assembly enhanced to stay firmly in place even under heavy-duty use. Stronger, deformation-resistant sensor cover.

Print head



Print mechanism framed with aluminum extrusions (instead of welded plates) for added ruggedness.

Improved dust and splash protection

Print engine can withstand use in dusty environments or where water may be splashed.

(Note that product is not IP rated for dust or water resistance.)



Usability

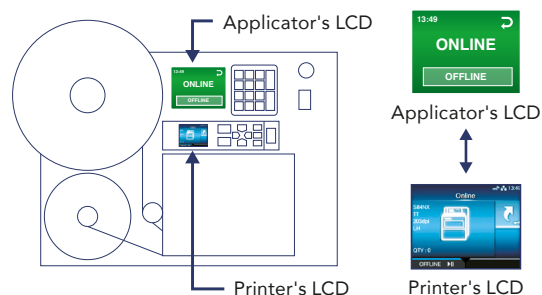
Intuitive operation and ease of use to maximize productivity

Standard emulations onboard

Support SZPL and other major printer languages, for seamless fit into existing systems.

One display concept

Enable centralized control of print engine operations from the applicator's display with a new command.



Multiple interfaces

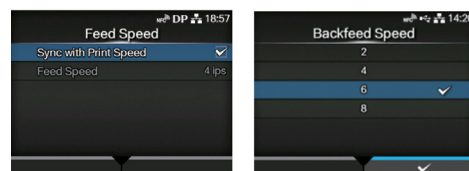
Connect easily to different external devices. USB port added to the side for greater ease of connectivity.

Multi-national language support

Support 31 display and 47 print languages, to meet the needs of global workforces and businesses.

Adjustable backfeed speed

Let users choose from multiple backfeed speed options, an enhancement from legacy model.



Customizable shortcut menu

Let users create custom shortcuts for quick access to operations they perform frequently.



New settings to minimize interruptions during printing

Enabling page clipping mode

Use this to clip off any remaining print data at label edge and continue printing without triggering errors.

Disabling cover open sensor

Use this to keep the cover open during printing, without triggering errors.



Ease of maintenance

User-replaceable parts with easy-to-access layout for ultimate serviceability

Toolless print head replacement

No tools needed.

When replacing print head, users can open side panel to tuck away cables smoothly.



Easy roller replacement

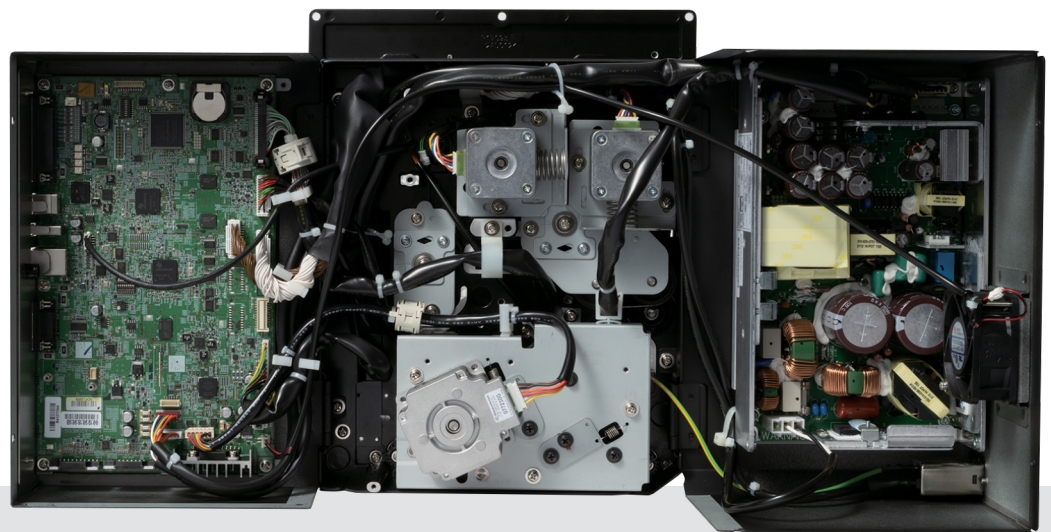
Simply loosen one screw to remove roller.

No need to unscrew all the way with the longer screws used. To allow easy identification, a different line marking is used for each type of roller shaft.



Convenient access to rear components

Rear cage opens outward on both sides so that internal components such as mainboard, gearbox and power supply can be accessed in one go.



Improved gearbox design

Gearbox elements are integrated into an assembly unit to facilitate removal. The new design also makes it easier to assemble, disassemble and repair gearbox.

New value-add with SATO's game-changing technologies



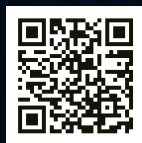
Intelligence inside the printer for standalone printing

SATO AEP (Application Enabled Printing) is a powerful onboard intelligence that enables customization of printer operations to simplify labeling processes and reduce business costs.



Achieve PC less printing

Print independently without costly computers or network connections by using data input from on-screen keyboard or via peripherals such as scanners and scales.



Customize printer screen

Customize screen with company logo, helpdesk phone number, IP address, asset ID or other information based on user needs.



Print directly from PLC



Use SATO AEP to easily integrate printer with devices such as programmable logic controller (PLC) for direct and more efficient printing. No need for special printer firmware or device customization.

SATO AEP also supports programmable customization of the external signal (EXT) interface.



Streamline RFID printing and encoding

Upload log files automatically to user systems for traceability after printing and encoding RFID labels/tags.



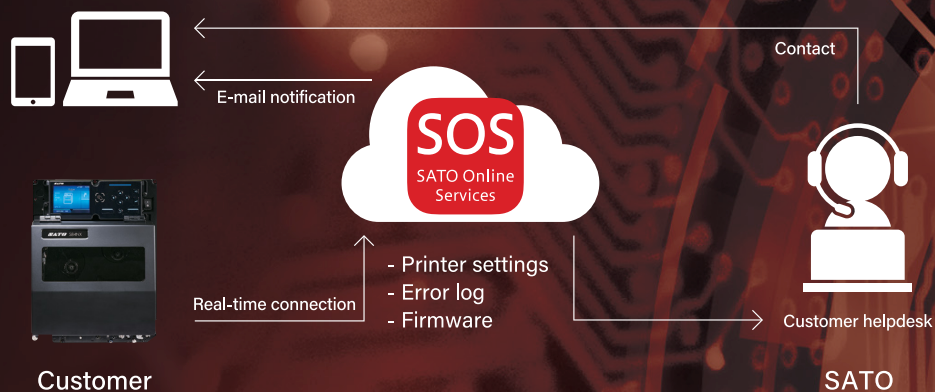


Virtual customer engineer, right on site

Video



SOS (SATO Online Services) is a cloud-based maintenance solution that keeps printer operations running and visible.

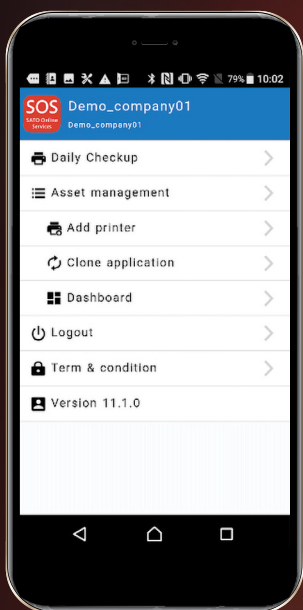


Enjoy preventative maintenance and quick troubleshooting

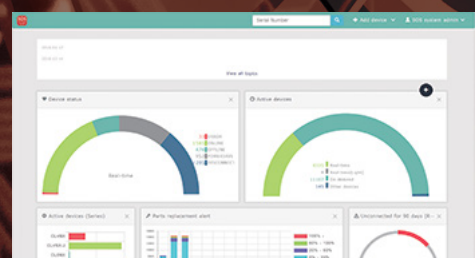
Use SOS to monitor cloud-connected printers 24/7 using their operating data. SOS sends notifications when expendable parts need replacement, and offers prompt and effective resolution to printer errors when they occur. This helps reduce unplanned downtime by as much as 86%*.

*Based on survey conducted by SATO in Japan.

SOS Smart App



Series	Last connection date	Country	Status	Model name	Life counter (1)	Print head usage ratio	Next service timing (2)
CLN01	2018-02-01 13:30:22	Thailand	ONLINE	CLN01 30500	28.9 km	1.4 %	2022-02
CLN02	2018-02-01 13:30:22	China	ONLINE	CLN02 30500	0.3 km	0.1 %	2027-04
CLN03	2018-02-01 13:30:42	China	ONLINE	CLN03 30500	15.3 km	30.4 %	2021-05
CLN04	2018-02-01 13:30:59	Thailand	ONLINE	CLN04 30500	82.0 km	79.3 %	2018-03
CLN05	2018-02-01 13:31:02	Thailand	ONLINE	CLN05 30500	28.4 km	28.4 %	2022-02
CLN06	2018-02-01 13:31:02	Viet Nam	ONLINE	CLN06 30500	3.2 km	6.4 %	2020-01
CLN07	2018-02-01 13:31:45	Viet Nam	ONLINE	CLN07 30500	52.0 km	26.0 %	2020-11
CLN08	2018-02-01 13:35:48	Thailand	ONLINE	CLN08 30500	85.4 km	100.0 %	2019-01
CLN09	2018-02-01 13:37:25	Viet Nam	ONLINE	CLN09 30500	2.8 km	3.4 %	2020-04
CLN10	2018-02-01 13:38:14	China	ONLINE	CLN10 30500	16.0 km	0.1 %	2027-03
CLN11	2018-02-01 13:38:21	Thailand	ONLINE	CLN11 30500	1.3 km	1.2 %	2024-09



Manage printers across multiple locations efficiently

View the status of all printers at a glance using the dashboard and easily adjust print speed, print darkness, print position or network settings remotely as needed. The dashboard can be accessed via SOS Web or on the go via SOS Smart App.

PRINTING SPECIFICATION			S84NX			S86NX						
Printing Method			Direct Thermal and Thermal Transfer or Direct Thermal Only Model									
Print Resolution			8 dots / mm (203 dpi)		12 dots / mm (305 dpi)		24 dots / mm (609 dpi)		8 dots / mm (203 dpi)		12 dots / mm (305 dpi)	
Max. Print Speed			16 ips (406.4 mm/sec)		14 ips (355.6 mm/sec)		6 ips (152.4 mm/sec)		14 ips (355.6 mm/sec)		12 ips (304.8 mm/sec)	
Max. Print Area		Width mm (inch)	104 mm (4.1")						167.5 mm (6.59")			
		Length mm (inch)	2500 mm (98.43")		1500 mm (59.06")		400 mm (15.75")		2500 mm (98.43")		1249 mm (49.17")	
Processor			Dual CPU & Dual OS: CPU1: 800MHz for Linux OS, CPU2: 800MHz for ITRON OS									
Printer Memory			CPU1: 2GB ROM, 256MB RAM, CPU2: 4MB ROM, 64MB RAM									
CONSUMABLES SPECIFICATION (Recommended to use printer supplies manufactured or certified by SATO)												
Sensor Type			I-Mark Sensor (Reflective), Label Gap Sensor (Transmissive), Paper-end, Ribbon near-end/end.									
Media Type			Roll or fan-fold die cut labels, Plain paper face stock, Synthetics and Continuous stock									
Media Thickness			0.05 ~ 0.31 mm (0.002" to 0.012")									
Label Size	Continuous	Width	13 to 131mm (0.51" to 5.16")						54 to 180 mm (2.13" to 7.09")			
		Length	9 to 2503 mm (0.35" to 98.54")		9 to 1503 mm (0.35" to 59.17")		9 to 403 mm (0.35" to 15.87")		9 to 2503 mm (0.24" to 98.54")		9 to 1503 mm (0.35" to 59.17")	
	Dispenser	Width	13 to 131 mm (0.51" to 5.16")						54 to 180 mm (2.13" to 7.09")			
		Length	Thermal Transfer Model: 13 to 359 mm (0.51" to 14.13") / Direct Thermal Model: 18 to 359 mm (0.71" to 14.13")									
Ribbon	Length/Width		450 m (1476.4 ft.) when width is less than 39.5 mm (1.56") 600 m (1968.5 ft.) when width is equal or more than 39.5 mm (1.56")						600 m (1968.5 ft.) when ribbon width is 59 mm (2.32") to 177mm (6.96")			
	Roll diameter		108 mm (4.25")									
	Core		Core diameter: Ø 25.4 mm (1")									
	Wind direction		Face-in/out, No Setting Change Required									
Ribbon others			Electronic Ribbon Tension Control System									
FONTS / SYMBOLOGIES												
Internal Fonts	Standard Bitmap		U, S, M, WB, WL, XU, XS, XM, XB, XL, OCR-A, OCR-B									
	TTF Fonts		30 scalable SATO fonts, Multi-national language support (47 languages/Unicode), Single- and double-byte font support (Korean, Chinese, Japanese)									
	Encoding		Major Latin and Pan-European Code Pages (WGL4), GB18030 (simplified Chinese), BIG5 (traditional Chinese), KSX1001 (Korean), Thai (CP874), Arabic, UTF-8 and UTF-16BE (downloaded fonts)									
Barcode	Linear		Code 39, Code 93, Code 128, CODABAR (NW7), EAN8/13, GS1-DatabarTM, GS1-128(UCC/EAN128), Interleaved 2/5, Industrial 2/5, JAN8/13, Matrix 2/5, MSI, Bookland, Postnet TM, Bookland, UPC-A/E Intelligent Mail Barcode									
	2D Symbologies		PDF417, Micro PDF, Maxi Code, GS1 Data Matrix, QR Code, Micro QR Code, Security QR code, Aztec Code and Composite Symbologies									
Print Direction			Character data rotation: 0°, 90°, 180°, 270° / Barcode rotation: 0°, 90°, 180°, 270°									
INTERFACE CHARACTERISTICS AND INTEGRATION												
Standard Interfaces	USB		USB 2.0 type-B / 2 x USB 2.0 Type-A (host) One in the front, one in the rear (Connect scanners and keyboards)									
	LAN		Ethernet 10/100 Mbps / DHCP / Protocol: TCP/IP, LPR, FTP, TELNET, SNTP									
	RS232C		RS232C Standard (XON/XOFF, RTS/CTS)									
	EXT (I/O)		DSUB 25 pin (female) / Amphenol 14 pin (female, optional adapter) Now also AEP Controlled									
Optional Interfaces	Wireless LAN		Wireless LAN, WiFi Certified, WiFi Direct, IEEE 802.11 a/b/g/n/ac Dual Band (2.4GHz, 5GHz), Security: WEP, WPA, WPA2, Dynamic WEP, DHCP Option 81.									
External Memory	USB		USB type-A (USB Host)									
Supported printer protocols			Standard SATO: SBPL and programable AEP / Emulation Languages auto detect: SZPL, SDPL, SIPL / Others: XML									
Remote Setting			Web Browser, SATO All-in-One Printer Utilities, SOS, SNMPv3									
Drivers			Windows, Linux, SAP, MAC OS									
OPERATING CHARACTERISTICS												
Power Requirements			Universal Auto-ranging Power Supply, AC 100V AC240V ± 10%, 50/60Hz									
Dimensions			W245mm (9.65") x D408mm (16.06") x H300mm (11.81")						W245 mm (9.65") x D417 mm (16.42") x H300 mm(11.81")			
Weight			Thermal Transfer Model: 14.1 kg (31 lbs) Direct Thermal Model: 12.7 kg (28 lbs)						Thermal Transfer Model 15.5 kg (34.1 lbs) Direct Thermal Model: 14.0 kg (30,8 lbs)			
Environment	Operating		-5° to 40 °C / 15 – 85 % RH (without condensation)									
	Storage		-20 to 60 °C / 15 – 90 % RH (without condensation)									
Display Panel			LCD 3,5 full color display, 9 buttons control keys, Sound beep (4 volume settings), two color LED lighting bars									
MISCELLANEOUS												
Standards & Agency Approvals			EN 62368-1, CE Marking, NEMKO-GS, cMETus, UL60950-1,coCmSApICia2n2t .2, FCC, ICES-003, NMB-003, RCM, CCC, SRRC, KC, ROHS compliant									
Functions – Useful features			Simple Standalone Mode, Multi Language support LCD message (31 Languages), USB Memory, clone functionality and firmware updates, Status return, Micro Label Printing, User guidance videos in display, Custom videos, Energy saving, SOS (SATO Online-services), Direct PDF printing, SOTI and SAS.									
Functions – Self Diagnosis Checking			Thermal head check, Ribbon end detection, Test print, Head Lift detection, Auto Sensor Calibration									
RFID			For more information about qualified RFID labels / inlay combinations please contact SATO									
OPTIONS (EUROPE ONLY)												
Accessories			WLAN Kit, RFID: UHF RFID S84-ex Dual antenna and S86-ex single antenna configuration; Standard: ISO 18000-6 Type C, Frequency: 868 – 960Mhz, Protocols: EPC Gen 2 Class 1									



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